August 17, 2020

Ms. Dianna Gilliland, Primary Buyer State Purchasing Bureau 1526 K Street, Suite 130 Lincoln, NE 68508

RE: RFP 6322 Z1 Temporary Medical Staffing Services for the State of Nebraska, DHHS, NDCS, and NDVA

Dear Ms. Gilliland,

My name is Leo R. Blatz, R.N., M.S.N. I am the Chief Executive Officer of Worldwide Travel Staffing, Limited ("Worldwide"). Enclosed please find Worldwide's formal response to RFP 6322 Z1 for the provision of Temporary Medical Staffing Services for the State of Nebraska, DHHS, NDCS, and NDVA. Worldwide has received and acknowledges all addenda that have been issued for the RFP.

Since 1993, Worldwide has delivered quality healthcare professionals to state, federal government and private healthcare facilities throughout the world. Worldwide is a 100% female owned and operated New York State Corporation. The New York State Department of Economic Development, Division of Minority and Women's Business Development, recognizes Worldwide as a Women-Owned Business Enterprise. Worldwide has been certified by the Joint Commission as a Health Care Staffing Services agency since 2009. Worldwide has had zero deficiencies or requirements for improvement in five consecutive audits.

Worldwide has the qualifications and experience necessary to responsibly perform the services outlined in the RFP. Worldwide has extensive experience with the provision of state-wide temporary medical staffing services to correctional facilities, psychiatric facilities, alcohol and drug addiction treatment centers, veterans' care facilities, and various other public and private facilities identical to the locations outlined in the RFP. Worldwide has worked closely with the Nebraska Department of Health and Human Services since 2015. Worldwide provides medical staffing services to state-run facilities in Alaska, Arizona, California, Colorado, Delaware, Kansas, Kentucky, Minnesota, Mississippi, New York, Wisconsin, Wyoming and other locations throughout the United States. Worldwide looks forward to expanding upon the successful staffing partnership that has been established with the state of Nebraska, DHHS, by offering our staffing services to the state of Nebraska DCS and DVA.

I will be the authorized representative and primary contact throughout the duration of this contract. I will be available 24 hours a day, seven days a week to answer any questions or address any concerns that may arise. My contact information is as follows:

Worldwide Travel Staffing, Limited

Toll free no. 866-633-3700 ext. 101 Toll free fax no. 877-375-2450

2829 Sheridan Drive

Tonawanda, NY 14150

Email: LBlatz@WorldwideTravelStaffing.com

If you have any questions or desire any clarification for this response, please do not hesitate to contact me.

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Leo R. Blatz, R.N., M

Chief Executive Officer

## **Corporate Overview**

#### **Bidder Identification and Information**

Corporate Name: Worldwide Travel Staffing, Limited

Address of the Company's Headquarters: 2829 Sheridan Drive Tonawanda, NY 14150

Entity organization: "C" Corporation

State Incorporated: New York

Year Organized: 1993

Name and form of organization changes: Worldwide's name was changed from Medical Legal Solutions to Worldwide Travel Staffing, Limited on July 7, 2005.

#### **Financial Statements**

- 1. Enclosed please find a copy of Worldwide's most recent audited financial reports and statements.
- 2. Enclosed please find a copy of Worldwide's bank reference.
- Worldwide does not have any judgements, pending or expected litigation, or other real or
  potential financial reversals, which might materially affect the viability or stability of the
  organization.
- 4. Worldwide understands the State may elect to use a third party to conduct credit checks as part of the corporate overview evaluation.

#### **Change of Ownership**

Change in ownership or control of the company is not anticipated during the twelve months following the proposal due date.

#### Office Location

Worldwide's office location responsible for performance pursuant to an award of a contract with the state of Nebraska is: 2829 Sheridan Drive Tonawanda, New York, 14150.

#### Relationship with the State

Worldwide has contracted with the State within the past five years.

In July of 2015, Worldwide obtained a contract with the Nebraska Division of Behavioral Health for the provision of temporary registered nurses at the Lincoln Regional Center. The contract was subsequently expanded in November of 2018 to include SSII staff and added the Norfolk Regional Center as an additional client. Worldwide has received positive feedback from DHHS administration. The contract numbers are as follows:

- 80758
- 86435
- 90529

### Bidder's Employee Relations to the State

- 1. No Party named in Worldwide's proposal response is or was an employee of the State within the past twenty-four months.
- 2. No employee of any agency of the state of Nebraska is employed by Worldwide or is a Subcontractor to Worldwide, as of the due date for proposal submission.

#### **Contract Performance**

- 1. Worldwide has not had a contract terminated for default during the past five years.
- 2. During the past five years, Worldwide has not had a contract terminated for convenience, non-performance, non-allocation of funds, or any other reason.

## **Summary of Contractor's Corporate Experience**

# 1. Lincoln Regional Center

In July of 2015, Worldwide obtained a contract with the Nebraska Division of Behavioral Health for the provision of temporary registered nurses at the Lincoln Regional Center. The contract was subsequently expanded in November of 2018 to include Psychiatric Technician staff.

- a. Time period of the project: 2015 to present
- b. Scheduled and actual completion dates: no planned completion dates
- c. Worldwide's responsibilities: temporary medical staffing
- d. Name of contact person:

Vicky Buchholz, ADON, RNBC Current telephone number: 402-479-5178

Facsimile number: not available

Email address: Vicky.Buchholz@nebraska.gov

- e. Prime contractor or subcontractor: Worldwide is a prime contractor.
- f. A designated completion date has not been established.
- g. A planned budget has not been established. The current amount spent to date is \$3.725 M

#### 2. Norfolk Regional Center

In July of 2015, Worldwide obtained a contract with the Nebraska Division of Behavioral Health for the provision of temporary registered nurses at the Lincoln Regional Center. The contract was subsequently expanded in November of 2018 to include Psychiatric Technician staff and added the Norfolk Regional Center as an additional client.

- a. Time period of the project: 2019 to present
- b. Scheduled and actual completion dates: no planned completion dates
- c. Worldwide's responsibilities: temporary medical staffing
- d. Name of contact person:

Bette Lingenfelter, Interim Director of Nursing Current telephone number: 402-370-3309

Facsimile number: not available

Email address: Bette.Lingenfelter@nebraska.gov

- e. Prime contractor or subcontractor: Worldwide is a prime contractor.
- f. A designated completion date has not been established.
- g. A planned budget has not been established. The current amount spent to date is \$40,000,00

# 3. Central Regional Hospital

Worldwide has been providing qualified healthcare professionals to Central Regional Hospital since November of 2007. Worldwide provides mental health and medical nursing services to patients of all age ranges, pediatric through geriatric at Central Regional Hospital. Worldwide also provides staff to the Whitaker School, a Psychiatric Residential Treatment Center that is affiliated with Central Regional Hospital.

- a. The time period of the project: 2007 to present
- Scheduled and actual completion dates: 2007 2010, 2010 2012, 2025 2016, 2016 2021.
- c. Contractor's responsibilities: temporary medical staffing
- d. Name of contact person:

Debbie Laney, RN Acting Nurse Recruiter Current telephone number: 919-764-7214

Facsimile number: not available

Email address: Deborah, laney@dhhs.nc.gov

- e. Prime contractor or subcontractor: Worldwide is a prime contractor.
- f. The current designated completion date is December 31, 2021.
- g. A planned budget has not been established. The current amount spent to date is \$54 M

#### Summary of Contractor's Proposed Personnel/Management Approach

#### Management Personnel & Resumes

Chief Executive Officer - Leo R. Blatz, R.N., M.S.N. 37 years of Corporate Executive Experience

Leo R. Blatz, R.N., M.S.N., will be the primary contact throughout the duration of this contract. Mr. Blatz will be available 24/7 for immediate response to any contract questions or emergency situations. Mr. Blatz began working with state and federal government contracts in 1987. During his 37-year healthcare staffing career, Mr. Blatz has overseen \$650M in contracts. Mr. Blatz has successfully negotiated and serviced contracts throughout the United States and 13 international locations.

<u>Chief Operating Officer - Joseph B. Giaimo</u> 22 years of Corporate Executive Experience

Joseph B. Giaimo supervises Worldwide's recruiters and their day-to-day recruitment of candidates to all client facilities. Mr. Giaimo is also responsible for the recruitment and reporting requirements associated with: Auburn Correctional Facility, Attica Correctional Facility, Five Points Correctional Facility, the Vermont Department of Mental Health, the New York State Office of General Services, the Texas Department of Criminal Justice, the North Carolina Department of Health and Human Services, numerous state hospital contracts and multiple large hospital associations.

<u>Director of Government Contracting – Samuel J. Giordano III, M.B.A.</u>
12 years of Healthcare Recruitment Experience

Sam Giordano personally oversees Worldwide's staffing operations with the Maryland Department of Health and Mental Hygiene, the West Virginia B.H.H.F., and the Wyoming Department of Health. Mr. Giordano also manages contracts with the North Dakota Department of Health and Human Services, the Alaska Department of Corrections and the Virginia Department of Behavioral Health and Developmental Services and others. Mr. Giordano collaborates with facility contacts to ensure qualified staff are available to satisfy facility staffing needs.

Mr. Giordano will continue to be the account manager to the State of Nebraska. Mr. Giordano's knowledge and experience with the nuances of medical staffing will ensure successful staffing to the State of Nebraska. Mr. Giordano's duties include but are not limited to:

- Communicating by email and telephone in response to staffing requests
- Being on-call 24/7 for staffing requests
- Providing individualized contact with the Staffing Offices
- Conducting interviews and credentialing of nursing staff
- Coordinating the submission of qualified candidates with the Staffing Offices
- · Scheduling orientation shifts with the Staffing Offices
- · Recruiting and credentialing initial and additional nursing and screening staff
- Conducting evaluations and on-going testing of the knowledge and skills of nursing staff
- Maintaining an ongoing relationship between the agency and State of Nebraska staff that is based on trust, confidentiality, objectivity and integrity.
- Working cooperatively with the staff of State of Nebraska and State of Nebraska business
  partners whenever required while performing the functions outlined in the bid and contract.
- Working cooperatively with the staff of other Proposer whenever required while performing the functions required by the bid and resulting contract.

Account Manager: Sam Giordano

Office Phone: 866-633-3700 extension 110

Cell Phone: 828-764-3057

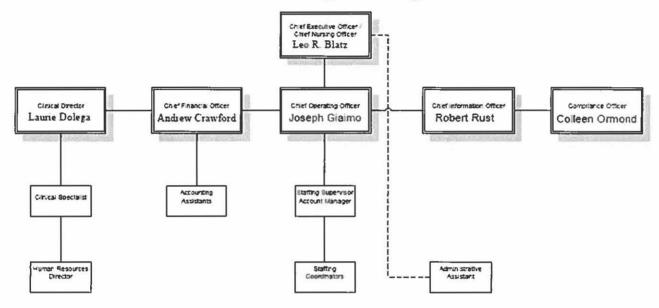
Email Address: SGiordano@Worldwidetravelstaffing.com

Chief Executive Officer: Leo Blatz
Office Phone: 866-633-3700 extension 101

Cell Phone: 716-830-6683

Email Address: LBlatz@Worldwidetravelstaffing.com

# Worldwide Travel Staffing, Ltd. Organizational Chart



## LEO R. BLATZ, R.N., M.S.N.

2829 Sheridan Drive Tonawanda, NY 14150

## **EDUCATION:**

Degree: State University of New York at Buffalo

Buffalo, New York - 1983

Master of Science in Health Care Planning and Management Additional courses taken from the M.B.A. program in both accounting and finance. "Organizational Behavior" courses taken

from the School of Business at the Doctoral level

Degree: State University of New York at Buffalo

Buffalo, New York - 1982

Bachelor of Arts in Human Services and Psychology.

Degree: Millard Fillmore School of Nursing

Buffalo, New York- 1975

Registered Nurse

**EXPERIENCE**:

2005 - Present Worldwide Travel Staffing, Limited

2829 Sheridan Drive

Tonawanda, New York, 14150

Position: CEO

1984-2003 SHC Services, Inc.

Buffalo, New York Position: Founder/CEO

## **SUMMARY OF SKILLS & EXPERIENCE:**

- Expert witness for nursing and community health care standards
- Developed and managed contracts in 13 international locations for the recruitment and placement of nurses
- Development and administration of Managed Care contracts, health systems network, and case management programs
- Has overseen more than \$600M in travel nurse placements

# (Skills and experience – page 2)

- Establishment of program protocols and development of programs to initiate early hospital discharge for psychiatric and rehab patients
- Well versed in establishing community home care programs, both private & hospital based. Placements have included surveillance in hospital and nursing home settings.
- NYS contracts held for the de-institutionalization of psychiatric patients. Set up referral systems and arranged counseling and respite care in the home.
- Assisted the government in the downscaling and closing of military base hospitals
- Establishment of hospital to community rehab programs for brain injury and neuro injury patients
- Development of wellness and health monitoring program for health insurance companies
- Development of HIV programs related to education and system support set ups for incarcerated inmates
- Adept in the administration of domestic and international contracts
- Skilled in turn around and implementation phasing of government contracts
- Management and ownership of community-based physician practices and services
- Headed several government health care contracts, insured smooth transition from previous contractor, and acted as first line liaison for the length of the contract
- Thorough knowledge of government reporting and compliance
- Accomplished in the mobilization and maintenance of large work forces
- Have maintained a full range of staff files and records
- Knowledgeable of OSHA requirements and Affirmative Action hiring procedures
- Experienced in the management and staffing of entire psychiatric units for correctional facilities

#### Leo Blatz - References:

- North Dakota State Hospital Bobbie Miller (701)253-3222 2605 Circle Dr Jamestown, ND 58401
- North Carolina DSOHF Elizabeth O'Shea 828-257-6368 201 Tabernacle Rd Black Mountain, NC 28711
- iii. Cherry Hospital Angela Lizak 919-947-8307 1401 West Ash Street Goldsboro NC 27530

Joseph B. Giaimo 207 Park Place Grand Island, NY 14072 716-472-7376

# September 2005 to Present

Worldwide Travel Staffing, Limited Chief Operating Officer Tonawanda, NY

- Hired specifically to oversee the travel nursing recruitment division
- Responsible for managing day to day operations in promoting travel nurses to accept assignments at varying hospitals
- Managed multiple contracts in 700 facilities in all 50 states. Notable contracts include the states of Alaska, California, Hawaii, Maine, Kentucky, New York, North Carolina, Vermont, Virginia, Wisconsin, and West Virginia
- Has overseen more than 13M hours in staffing totaling nearly \$350M in services

#### 1998 to 2005

Supplemental Health Care Services, Inc. (SHC Services, Inc.) Vice President of Operations Tonawanda, NY

- Analyzed and oversaw fundamental contracts including Hawaii Hospital Systems, South Carolina Hospital Association, All About Staffing, Inc., Broadlane Mental Health Systems, New York State Office of Mental Health, and Department of Mental Health in Virginia, and California Department of Correctional Health Systems
- Responsible for training, motivating, and oversight managing of over 40 recruiters to place travel nurses at varying hospitals
- Implemented key processes
- Initiated SHC's process to become Joint Commission certified
- Supervised Recruiting Division, Housing, Compliance and Accounting
- Increased company revenue by over \$20 million in fiscal year 2004

#### **Education**

Daemen College, Amherst, NY
B.S. Degree in Business Administration - 1999
Specialization in Marketing, Promotional Strategies and Retail Management
Minor in Accounting

# Joseph Giaimo - References:

- Dorothea Dix Psychiatric Center Carolyn Dimek
   (207) 941-4214
   656 State St, Bangor, ME 04401
- ii. Central Regional Hospital Debbie Laney 919-764-7214 300 Veazey Rd, Butner, NC 27509
- iii. Walter B. Jones Center LuCinda McMillan 252-707-5057 2577 W 5th St, Greenville, NC 27834

#### Samuel J. Giordano III

2829 Sheridan Drive, Tonawanda, NY 14150

#### **EDUCATION**

St. Bonaventure University:

Master's in Business Administration:

August 2012

**Bachelor of Business Administration in Marketing:** 

May 2011

#### **WORK EXPERIENCE**

Worldwide Travel Staffing, Limited, Tonawanda, NY

June 2012 - Present

# Director of marketing and Communications/ Director of Government Contracting

- Opened staffing offices in Goldsboro and Morganton, NC
- Train and manage recruiter staff in NC and NY offices
- Implement and manage correctional, medical, mental health and oncology contracts
- Recruit, interview, hire, and manage nursing and allied health staff
- Create and execute marketing and business development communications
- Develop print and online promotional advertisements
- Oversee procurement projects for municipality, county, state and federal contracts

# John W. Danforth Co.: Project Management Project Assistant

May 2010-January 2012

- Worked on the multimillion-dollar projects at the Tonawanda, NY General Motors Power Train Plants and at the Kaleida Gates Vascular Institute
- Created post sale preventative maintenance and service packages and software
- Assisted in deciphering RFP plans and specifications
- Collaborated with estimators, engineers, project management, foremen, and vendors to assist in planning and execution of jobs from start to finish

# Worldwide Travel Staffing, Limited, Tonawanda, NY

May 2008 - May 2012

# Accounting/Marketing Assistant/ Contract Manager

- Developed advertisements for promotional use
- Developed bid responses
- Assisted with payable/receivable accounts, invoicing, staff recruitment packets

# **AWARDS**

2011 Recipient of the Buffalo Niagara Sales & Marketing Executives Collegiate Student of the Year Award

## Sam Giordano - References:

- i. Lincoln Regional Center Vicky Buchholz 402-479-5178 801 W Prospector Pl, Lincoln, NE 68522
- ii. William R. Sharpe, Jr. Hospital Dwight Sawyers 304-269-1210 ext. 428 936 Sharpe Hospital Road Weston, WV 26452
- iii. Deer's Head Hospital Center Suann Noto 410-543-4106351 Deers Head Hospital Rd, Salisbury, MD 21802

#### Subcontractors

Worldwide does not intend to subcontract any part of its performance.

#### **Cost Proposal**

Enclosed please find Worldwide's Cost proposal to the state of Nebraska. The annual price increases will be 2% or the annual C.P.I. increase, whichever is more advantageous to the state. Worldwide's pricing is inclusive of the following items:

- F.I.C.A., F.U.I., General Liability Instance, Malpractice Insurance, Workman's Compensation, and Nebraska unemployment insurance.
- Fixed Cost and profit Markups (Ranges from 2.62% to 10.15%.).
  - Please note that this percentage varies from position to position. For example, the cost of
    monthly health insurance for a physician would be a very small portion of the billing rate
    (typically less than 4%). However, the same mandatory insurance for a C.N.A. might
    comprise 35% of the billing rate.
- · Fully employer-paid medical insurance, in full compliance with the Affordable Care Act
  - Platinum BlueCross BlueShield medical insurance with family coverage, including domestic and same sex partners
  - o Fully employer-paid dental insurance
  - o Fully employer-paid eyeglass insurance
  - o Fully employer paid prescription and medication plans
- 401(k) retirement plan with immediate vesting, customizable investment options and a 6% company match.
- Attractive local and travel compensation packages
  - o Weekly per diem lodging, meal and incidental expense reimbursements
  - o Generous completion bonuses
  - o Round trip travel reimbursements
  - o Fully reimbursed North Carolina licensure fees and renewals
  - In-service, continuing education and training reimbursements
- Worldwide's Loyalty Rewards Program scheduled bonuses awarded upon successful completion of assignment, with ongoing increased increments to promote longevity.
- Annual "birthday bucks" bonuses
- Start of assignment employee welcome "care packages"
- Referral Bonus Program \$2,000 bonus per referral
- Performance, evaluation, and attendance bonuses